## Redressal of Complaints received 2017-2018

## Name of the Mutual Fund UTI Mutual Fund

## Total Number of Folios 10712390

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No of complaints	Resolved				Non Actionable*	Pending as on 04/04/2018			
			received during the	Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
ΙA	Non receipt of Dividend on Units	0	10	10	0	0	0	0	0	0	0	0
ΙB	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
ΙC	Non receipt of Redemption Proceeds	0	57	57	0	0	0	0	0	0	0	0
ΙD	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	21	21	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	41	41	0	0	0	0	0	0	0	0
II C	Data Corrections in Investor Details	0	380	380	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	10	10	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	1	1	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	66	66	0	0	0	0	0	0	0	0
IV	Others	0	162	162	0	0	0	0	0	0	0	0
Total		0	748	748	0	0	0	0	0	0	0	0
UTI Mutual Fi	und for FY 2017-2018 Compla		-			-						
Particulars		Count										
Total Complaints Received During FY 2017-2018		748										
Total Number of Folios		10712390										
Percentage C	Percentage Complaints Against Folios											

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund